



2009-2010 OPEN ENROLLMENT

Benefit Guide Delay Notice

Previously, we announced that you would begin to receive the Open Enrollment Benefit Guide on approximately August 1, 2009. However, there has been an unexpected delay in the issuance of the Benefit Guides due to a procurement protest. Open Enrollment Expos that are already scheduled may be affected by this delay. At this time, we can not state the exact date for release of the Open Enrollment Benefit Guides. We apologize for this delay and modification to the Benefits Open Enrollment; however, it is unavoidable. As soon as we have an updated status on Open Enrollment, we will post the information on our website at (www.benefitoptions.az.gov) and mail out notices and Benefit Guides.

There is no additional information our Member Services Representatives can share with you at this time. We appreciate your understanding and patience and we will inform everyone as soon as information becomes available.

The Arizona Department of Administration (ADOA) will continue to offer all benefit programs.

Benefit Options
Choice. Value. Health.